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Department of Building Safety
Community Development Division
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Remote Inspections Program

Questions and Answers

Q: How does virtual inspections work?

A: By contacting our Permit Technicians (Permittechnicians@nashuanh.gov or 603-589-3080) customers can request a virtual inspection. One of our inspectors will contact you to schedule a time for a remote inspection.

Q: How much notice must I give?

A: Appointments can be requested 24 hours in advance.

Q: How will the inspector know it's the correct house?

A: The inspection must begin with a street view of the property in which the address must be visible.

Q: What technology is required?

A: A smart phone or tablet with 4G wireless service or Wi-Fi is required for the remote inspection. Access to **Zoom, Skype, Google Dou or Webex** or other pre-approved video meeting app. must be provided by the person at the inspection site

Q: What tools are required?

A: Items such as a tape measure, level, GFCI tester, thermometer or stepladder for ceiling close-ups will be required, depending on the work.

Q: How soon will an inspection be approved?

A: The inspector will inform the customer at the conclusion of the remote inspection if it has passed. The inspection results will then be entered into our permitting and inspections software

Q: What if it fails?

A: The inspector will notify the customer if a second inspection can be done remotely or if it will require a site visit.

Q: Is there a fee?

A: There is no additional fee for a remote inspection. Multiple failures of the same inspection will result in re-inspection fees like any other failed inspection.

Q: Where can I find more information?

A: More information is available at <https://www.nashuanh.gov/275/Building-Safety-Department>