



THE CITY OF NASHUA

Assessing Department
229 Main Street, PO Box 2019
Nashua, NH 03061-2019

"The Gate City"

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The City of Nashua begins data collection

The Appraisal Firm of Vision Government Solutions has been hired by the City of Nashua to begin a City-wide Revaluation Project. Vision's Appraisal division will be working with the Assessing Department to make the process a successful one. There are five major phases to a municipal revaluation: Data Collection, Market Analysis, Valuation, Field Review and Informal and Formal Appeal Hearings. During these phases many tasks will be implemented in order to successfully complete the revaluation. Data Collection is the first phase.

Data Collection will begin the first week of March and last for approximately 24 months. Data Collectors will be working between the hours of 8 a.m. – 7 p.m. Monday – Saturday.

Data collectors will wear reflective clothing and carry badges identifying them as Vision Government Solution employees and will carry written documentation from the City stating their affiliation with the project. Vision Government Solution employees and their vehicles will also be registered with the Nashua Police Department and the Assessor's Office. Homeowners are encouraged to ask for this identification prior to admitting anyone into their homes. If a homeowner has a question as to the identity of a data collector, they may call the Nashua Assessor's Office at (603) 589-3040 or the Nashua Police department non-emergency number (603) 594-3500.

As the data collection begins in Nashua data collectors also known as "Listers" go to each property and physically inspect the interior and verify the measurements of the exterior of each building. These Listers will note a building's size, age, condition, quality of construction, improvements, topography, utilities, and numerous other characteristics both inside and out. To ensure that a home was inspected, the homeowner is asked to sign the data collection form to verify that the inspection took place. The entire process takes approximately 15 minutes for most properties.

The City of Nashua and Vision Government Solutions fully understand the sensitivities of the interior inspection process. We realize that there will be many cases where a homeowner is not at home during the day due to their work schedule and other reasons. Thus, if no one is home after their initial visit Vision will send a "call back letter" to property owners whose properties they were unable to inspect asking them to call and set up an appointment for an inspection.

With an understanding of security and privacy matters in today's world, both the City of Nashua and Vision Government Solutions wish to make the inspection process as unobtrusive as possible. The data collectors will visit properties for informational purposes only. It is to everyone's advantage if the city's real estate database is as accurate as possible and everyone benefits if the information regarding their property's measurements, quality, condition, room counts, etc. is accurate.

Digital imaging will also be taking place as part of this project. This entails taking a digital image of every property in town. This picture will then be added to the assessment database and can be printed on the property record card. This will allow property owners and the City to retrieve an image of any parcel in town.

The project is starting in March and with approximately 28,559 properties in Nashua, the data collection phase of this project is time consuming, and will take about two years to complete.

If you have any questions about the revaluation process or need additional information, please contact the Assessor's Office at (603) 589-3040.

You may also gather more information about the project on a direct link at

<https://www.nashuanh.gov/1285/2022-Full-Measure-List-Appraisal-and-Rev> located on the Assessor's page of the City website.

Sincerely,

Assessor's Office