

**2019 Nashua Resilience & Recovery Workshop  
August 19, 2019 8:00AM - 5:00PM**

DeMoulas Room  
Benoit Education Center - Rivier University  
29 Clement St, Nashua, NH 03060

**Minutes**

**Attendees:**

|          |           |  |
|----------|-----------|--|
| Brooke   | Amendola  | Northeast States Emergency Consortium  |
| Michael  | Bachand   | USACE  |
| Bobbie   | Bagley    | Division of Public Health and Community Services   |
| Brian    | Balukonis | USACE  |
| Meghan   | Bolton    | Nashua Soup Kitchen & Shelter  |
| Emil     | Bravo     | DPW Engineering  |
| Alan     | Brigham   | EDA  |
| Doria    | Brown     | Worthen Industries   |
| Stacey   | Carroll   | Southern NH Health System  |
| Gregory  | Carson    | HUD  |
| Sara     | Ceaser    | United Way of Greater Nashua   |
| Matthew  | Chigas    | Nashua OEM   |
| Rachel   | Chiquoine | USDOT Volpe Center   |
| Deb      | Chisholm  | City of Nashua NH  |
| Julie    | Chizmas   | City of Nashua   |
| Angela   | Cleveland | Kim Lundgren Associates  |
| Charles  | Colley    | DHS  |
| Shane    | Csiki     | New Hampshire Department of Environmental Services   |
| Margaret | Cushing   | Cumberland County EMA  |
| Shaylin  | Deignan   | Granite State Health Care Coalition  |
| Zeina    | Eyceoz    | Citizen/ Resident, Greenleaf Estate HOA Board member, Chair of World Academy Advisory Board (private school in Nashua) |

|          |            |   |
|----------|------------|---|
| Liz      | Fitzgerald | United Way of Greater Nashua                  |
| Roger    | Francis    | Southern Baptist disaster relief              |
| Penny    | Gagne      | Adult Day Care of Nashua                      |
| Stephen  | Genest     | Southern NH Services                          |
| Karl     | Gerhard    | NFR   |
| Beth     | Gosselin   | USACE   |
| Robert   | Guillemin  | EPA Region 1                                  |
| Amy      | Hamilton   | USACE   |
| Jessica  | Hillman    | Nashua DPHCS                                  |
| Justin   | Kates      | Nashua OEM                                    |
| Patricia | Klee       | Nashua Alderman and NH State Representative   |
| Ed       | Lecius     | Nashua Police Department                      |
| Cheryl   | Lindner    | City of Nashua                                |
| Andrew   | Madison    | NH Dept. of Environmental Services            |
| Tim      | Malette    | NHDOT   |
| Donna    | Marceau    | Nashua Soup Kitchen and Shelter               |
| David    | Margolis   | USACE   |
| Regina   | Marotto    | FEMA  |
| Therese  | McAllister | NIST  |
| Linda    | McGhee     | City of Nashua                                |
| William  | McKinney   | Department of Building Safety, City of Nashua |
| James    | McPherson  | FEMA Region 1                                 |
| Kyle     | Metcalf    | Nashua Code Enforcement                       |
| Jay      | Minkarah   | Nashua Regional Planning Commission           |
| Alexx    | Monastiero | NH Homeland Security and Emergency Management |
| Russell  | Norris     | Rivier University                             |
| John     | O'Connor   | Eversource Energy                             |
| Nelson   | Ortega     | Nashua Code Enforcement Dept.                 |
| Sonia    | Prince     | Community organizer, business owner           |
| Andrew   | Raddant    | DOI   |
| Fallon   | Reed       | NH HSEM                                       |
| Sally    | Rigione    | USACE   |
| Jessica  | Rudd       | USACE   |

|           |           |   |
|-----------|-----------|---|
| Dave      | Schafer   | USACE   |
| Carrie    | Schena    | City of Nashua, Urban Programs                |
| Andrea    | Sherwin   | The Huntington at Nashua                      |
| Chelsea   | St George | City of Nashua DPHCS/ Greater Nashua PHN      |
| Garrett   | Stumb     | 1AF/NSEP                                      |
| Amir      | Toosi     | Rivier University                             |
| Roland    | Vance     | St Joseph Hospital                            |
| Vernon    | Walker    | Better Future Project                         |
| Donald    | Ware      | Pennichuck Water Works, Inc.                  |
| Whitney   | Welch     | NH Homeland Security and Emergency Management |
| Johnathan | White     | HHS   |
| Lisa      | Wise      | UNH Cooperative Extension / NH Sea Grant      |
| John      | Yurcak    | Nashua Police Department                      |
| Pamela    | Zawada    | FEMA Region 1                                 |

**Minutes:**

**8:00AM: Welcome & Introduction to Recovery & Recovery Support Functions (RSFs)**  
(10 Minutes)

- **Justin Kates & Matthew Chigas**, City of Nashua Office of Emergency Management
  - Justin gave welcoming remarks and explained how the workshop was the culminating point in the Resilient Nashua Initiative is and shifting the focus of the planning efforts from resilience and hazard mitigation to resilience and recovery. He also mentioned that the outcome of the workshop would be the feedback from the participants which will be used to assist both the City and the State in their pre-disaster recovery planning efforts.
  - Matt went over administrative information and the National Disaster Recovery Framework (NDRF) as well as introduced the scenario that the discussions would be focused around.

**8:10AM: RSF #1 - Community Planning and Capacity Building** (45 Minutes)

- **Regina Marotto**, Community Planning and Capacity Building (CPCB) Regional Coordinator, FEMA Region I
  - Regina presented on what CPCB is and what the RSF does as a coordinating element during recovery as well as provided further information about the NDRF and FEMA's role in recovery.

**8:55AM: RSF # 1 Discussion** (30 Minutes)

9:25AM: **Break** (10 Minutes)

9:35AM: **RSF #2 - Economic Recovery** (45 Minutes)

- **Alan Brigham**, Economic Development Representative, Economic Development Administration
  - Alan presented on what the EDA is and what its role is during pre- and post-disaster recovery as well as some of the limitations on EDA funding.

10:20AM: **RSF #2 Discussion** (30 Minutes)

10:50AM **Significant Developments in Long Term Recovery** (20 Minutes)

- **James McPherson**, Federal Disaster Recovery Coordinator (FDRC), FEMA Region I
  - James presented on examples of how the FDRC works with the different coordinating partners in disaster recovery to achieve positive outcomes for the community. He also utilized recent examples from New England.

11:10AM **Break** (5 Minutes)

11:15AM: **RSF #3 - Health and Social Services Recovery** (45 Minutes)

- **Jonathan White**, Commander, U.S. Public Health Service Commissioned Corps & Senior Adviser, Health & Human Services
  - Jonathan presented on the role of HHS' ASPR (Office of the Assistant Secretary for Preparedness and Response) in recovery and how the agency directly focuses on the impacts to people's health and well-being. He emphasized the importance of getting social service delivery back online as quickly as possible, especially for children.

12:00PM: **RSF #3 Discussion** (30 Minutes)

12:30PM: **Begin Working Lunch**

12:45PM: **RSF #4 - Housing** (45 Minutes)

- **Gregory Carson**, Field Office Director, Housing & Urban Development
  - Gregory spoke about HUD as an organization and its role in recovery as well as provided some examples of how HUD works with the other RSFs to facilitate recovery. This included ways communities and states can utilize Community Development Block Grant (CDBG) funding after a disaster and recent examples in New Hampshire and in Nashua.

1:30PM: **RSF #4 Discussion** (30 Minutes)

2:00PM: **Break** (10 Minutes)

2:10PM: **RSF #5 - Infrastructure Systems Recovery** (45 Minutes)

- **Brian Balukonis**, Flood Risk Management - Program Manager & NAE Silver Jackets Coordinator - Project Planner, Army Corps of Engineers New England District
  - Brian presented on some of the work USACE has done on recovery in Puerto Rico and how lessons learned there are important in Nashua. He also spoke about Silver Jackets and the role this organization plays in flood risk management. During the RSF #5 Discussion Jessica Rudd spoke about possibly impacts to the Nashua Levee System and USACE's role in working with Nashua on levee safety.

2:55PM: **RSF #5 Discussion** (30 Minutes)

3:25PM: **Break** (10 Minutes)

3:35PM: **RSF #6 - Natural and Cultural Resources Recovery** (45 Minutes)

- **Andrew Raddant**, Regional Environmental Officer, Department of the Interior
  - Andrew presented on the technical assistance that DOI can provide in recovery from helping evaluate land for historical significance to providing technical experts for document & artifact recovery and restoration. Andrew also provided examples of successful organization planning for Natural and Cultural Resources Recovery. During the RSF #6 Discussion Shane Csiki spoke about the role of NH Silver Jackets in RSF #6 and provide examples of the success of that program in NH.

4:20PM: **RSF #6 Discussion** (30 Minutes)

4:50PM: **Concluding Discussion & Recap** (10 Minutes)

- Justin thanked everyone for attending and the speakers for presenting and explained that the feedback from the workshop would further help develop Nashua's pre-disaster recovery planning efforts.

5:00PM: **Adjourn**

**Link to Workshop Materials Shared Folder:**

<https://drive.google.com/drive/folders/1KNlp3jwRG2HrFmJcyWRALlmbSu6d3Vxm?usp=sharing>