

# Metered Parking Locations

## 10 HOUR METERS

(PURPLE DECAL)

Elm Street Garage

High Street Garage

High Street Lot

LeParc Renaissance Francais Lot

## Combo 2-10 HOUR METERS

School Street Lot

Maple Street Lot

Library Lot

## 2 HOUR METERS

(YELLOW DECAL)

Pearson Ave. Lot

Garden Street Lot B

Spring Street Lot

Water Street Lot

Factory Street Lot

## 1 HOUR METERS

(GREEN DECAL)

City Hall Lot

Garden Street Lot A

RR Square Lot

## 2 HOUR METERS

(YELLOW DECAL)

On Street Meters



# City of Nashua

# Parking Card

### Meter Hours of Operation:

9am—5pm Monday through Friday  
excepting weekends and holidays

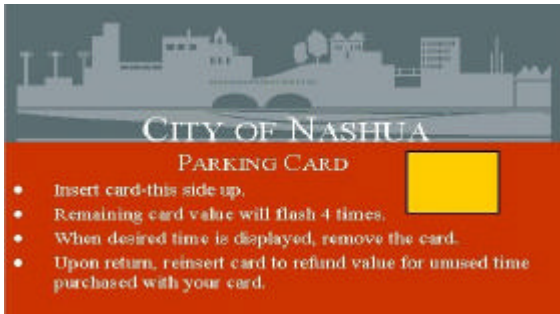
**Meter Rate:** 50 cents per hour

**Important:** If you encounter any problem when using your Parking Card at a parking meter, please:

- Note the number of the meter, located on the back of the meter
- Note the location of the meter (e.g. street or area)
- Call the Parking Department @589-4760

Thank you and enjoy your City of Nashua Parking Card.





### **What is the City of Nashua Parking Card?**

The City of Nashua Parking Card is a re-programmable card that provides a convenient and cashless way to pay for parking at the electronic meters operated by the City. The card can be carried in your wallet or stored in your vehicle, eliminating the need to carry change for the meters.

### **Where Can I use the Parking Card?**

The Parking Card can be used at any of the electronic parking meters located throughout the City of Nashua.

### **Where can I purchase a new Parking Card?**

Parking Card transaction stations are located in the rear lobby of City Hall and the City of Nashua Public Library for purchasing a new Parking Card, or to place additional value on an existing card.

### **Will my Parking Card expire after a certain amount of time?**

No. You can re-use the Parking Card indefinitely, as long as there is parking value on the card.

### **What if my Parking Card is lost, stolen, or damaged?**

A lost or stolen Parking Card cannot be replaced. The Parking Card should be treated the same as cash. It does not guarantee you a parking space, nor does it allow you to park longer than the maximum time allowed at a meter.

Your Parking Card is made to withstand considerable heat, cold, and moisture. The card is also unaffected by magnetic or x-ray exposures which would exist at airport security checkpoints. Since normal usage should not affect your Parking Card, refunds cannot be given if it becomes damaged and unusable.

### **How do I purchase a new Parking Card from a Transaction Station?**

A new Parking Card can be purchased for a fee of \$5 from a Parking Card Transaction Station located in the rear lobby of City Hall or the City of Nashua Public Library. Simply follow the instructions at the station to obtain your card.

The Transaction Station message board has three options: Add value to an existing Parking Card; Buy a new Parking Card; or Check the value on an existing Parking Card. Push the button for: Buy a Parking Card.

The transaction station accepts **only** U.S. Currency of \$5, \$10, or \$20 bills; it does not give change for cash. Do not use \$1 bills. If you put a \$10 bill in the machine, you will receive a Parking Card (costs \$5) with \$5 worth of parking time.

### **How do I Add Value on my Parking Card? Do I have to purchase a predetermined amount (e.g., \$10, \$20)?**

The Parking Card Transaction Station dispenses the Parking Card as well as adds value on an existing card. To add value to your card, insert the card, then follow the instructions on the message board, and pay the machine.

You can add value to your card with \$5, \$10, and \$20 bills (U.S. Currency). The new value on your card displays. Indicate your wish to continue if you want to add more bills (a maximum \$100 value). Transaction Stations do not have ability to give a receipt; however, you may obtain one by purchasing your Parking Card from the Parking Office at the Elm Street Parking Garage.

### **Can I Add Value to my Parking Card when the value runs out?**

Yes, follow the instruction above on how to Add Value to your Parking Card.

### **What is the cost for metered parking?**

Metered parking in the City of Nashua costs \$.50 per hour. Each meter has the hourly rate and the maximum time allowed indicated on a plate inside as well as a color-coded sticker on the meter housing.

### **How do I use the Parking Card?**

1. Insert the Parking Card into the meter with the gold chip side up. For dual meters, select a space.
2. The meter will flash the value of the card four times.
3. On the fifth flash, the meter will begin adding time to your meter in increments of 30 minutes and deducting value from the card in decrements of 25 cents.
4. When you reach the desired amount of time, or the maximum time limit allowed at the meter, quickly remove the card.

### **Can I use the Parking Card with coins at a meter?**

Yes. The Parking Card can be used in combination with U.S. coins: nickels, dimes and quarters. Canadian and other foreign currency are not accepted.

### **Can I get a refund if I don't use all the time on the meter with the Parking Card?**

Yes, unused time on the meter can be refunded to your Parking Card. After 2 minutes have elapsed on the meter, time can be retrieved and credited to your Parking Card. For a refund, reinsert your card into the meter. The card's cash balance will flash four times followed by the word REF. The fifth flash activates the refund option and the new balance on the card will display. Immediately remove the card; if left in the meter, the Parking Card will either begin to add time again or cause a meter error reading. You can only get a refund on your Parking Card from a meter that you last inserted your card into (the meter remembers the last Parking Card ID).

